



## Important Coachella & Stagecoach Festival Information

*The following message is the latest in an on-going series of e-mails from the PGA West Master Association Board, describing the Board's decisions, challenges and priorities. This message is being sent by Michelle Howard, General Manager, on behalf of the Master Association Board of Directors.*

### **2016 COACHELLA & STAGECOACH FESTIVALS**

The Master Association is preparing for the upcoming Coachella and Stagecoach Festivals that will be held at the Empire Polo Club in Indio on the following dates:

Friday, April 15th through Sunday, April 17th - Coachella

Friday, April 22nd through Sunday, April 24th - Coachella

Friday, April 29th through Sunday, May 1st - Stagecoach

Homeowners should take note of the following information as it relates to reporting nuisance issues in their neighborhood, who to contact and information on guests entering the community.

1. Homeowners should call the Command Center at the Palmer Gatehouse to report any issues in their neighborhood. Command Center personnel will be able to contact the appropriate person(s), such as the homeowner or property manager regarding the issue, as well as dispatch patrol if necessary. **Command Center phone number is 760.564.5452**
  
1. **Call 9-1-1** for any emergency (police, fire, ambulance). For non-emergency calls, residents may contact the **La Quinta Police Department at 760.836.3215** or **La Quinta Sheriff's Department at 760.863.8990**.
  
1. Guests visiting the community will be required to provide their name and the address they are visiting. All taxi and Uber drivers must be called in to the gates for pick up/drop off. If a guest, including taxi's and Uber drivers, are not on the list they will be required to turn their vehicle around at the gate so they may contact the appropriate party for access into the community.
  
1. Homeowners who are renting their property for one of the festivals should provide a copy of the rental agreement to their renters. The renters should have this rental agreement with them when they arrive at the gate for access. This information is helpful should there be any issues with accessing the community.
  
1. Homeowners should be aware that the Master Association and City of La Quinta cite for noise nuisance. The first response is with patrol and a warning will be issued. The second response is with patrol and the police. **Homeowners/Residents may call the 24-hour City of La Quinta Noise Hotline at 760-833-9050. \*\*Neighboring residents who wish to report a problem with a short term vacation rental may also call this hotline number.** A citation will be issued by patrol at the time the second call is responded to, and a fine may be imposed up to \$2,500.00 per occurrence. Noise curfew hours are 10:00pm to 7:00am.

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**The next regular Board meeting and Reconvened Annual Meeting is scheduled for 2:00 P.M. Thursday, May 5, 2016 at the Private Clubhouse.** We'll post the agenda on our website and at the Master Association office four (4) days prior to the meeting.

If you have questions, please feel free to contact the Master Association management office at

760-564-3858.

Michelle Howard, CMCA, AMS, PCAM  
General Manager  
PGA West Master Association

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